

Re: Error "Simulator Solution Unknown"

Gero, Michael <Michael.Gero@vermont.gov>

Wed 2022-02-16 10:42 PM

To: DPS - DMT <DPS.DMT@vermont.gov>

Thank you. That little single point cord "looked" in, but upon closer inspection with some magnifier glasses, it was not.

Thank you again!

Very Respectfully;

Michael R. Gero
Corporal
Northfield Police Department

Mailing: 51 South Main Street

Physical: 110 Wall Street, Northfield, VT 05663

Phone: (802) 485-9181

Fax: (802) 485-4188

michael.gero@vermont.gov

From: DPS - DMT <DPS.DMT@vermont.gov>

Sent: Wednesday, February 16, 2022 10:34 PM

To: Gero, Michael <Michael.Gero@vermont.gov>

Subject: Re: Error "Simulator Solution Unknown"

This error means that the DMT is not recognizing the temperature of the simulator. If the simulator screen itself reads ~34.00 C, there is an issue with the connection. Please verify the top cord is plugged in and secure and the RS232 cable in the back of the DMT is connected. The cord I am referring to is a thin black cord that is probably bundled up with a twist tie.

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From: DPS - DMT <DPS.DMT@vermont.gov>

Sent: Wednesday, February 16, 2022 10:27:50 PM

To: Gero, Michael <Michael.Gero@vermont.gov>

Subject: Re: Error "Simulator Solution Unknown"

There are two cords that attach to the back of the simulator. The top, smaller cord also connects to the back of the DMT. Are those both secure. Last time this happened, only one cord was plugged into the simulator. Are both connected?

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From: Gero, Michael <Michael.Gero@vermont.gov>

Sent: Wednesday, February 16, 2022 6:44:03 PM

To: DPS - DMT <DPS.DMT@vermont.gov>

Subject: Error "Simulator Solution Unknown"

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Hello;

When attempting an RPC I get a "Simulator Solution Unknown"

I've unplugged it, restarted it, checked the connections, but it still stonewalls at that error and does not allow me to put in Name, Sim Sol variable etc.

Very Respectfully;

Michael R. Gero
Corporal
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